

My name is Makayla Schmitt and I am the current Project Manager for Northern Indiana with ScribeAmerica. I am a recent ND graduate and would love to get our students opportunities in the medical field. If you know any students who may be interested in starting their careers in healthcare, please feel free to contact me, distribute my email, or send students to the link below.

Below is some more information about the position, training process, scheduling, etc. If you have any questions after reading it please let me know! If students are interested in applying please send them to scribeamerica.com/apply. We are always accepting applications and holding interviews.

ScribeAmerica is the nation's largest medical scribe company, in this area we have sites at the St. Joe and Elkhart ERs as well as several outpatient clinics. Nationwide we have over 1900 locations with 15,000 employees. Becoming a scribe is an exceptional experience for anyone interested in a career in medicine. The scribe works directly with the physician to provide real time documentation- this means they are observing everything as it happens and documenting accordingly. The chance to become a medical scribe is unlike any other opportunity available. It offers exciting one-on-one collaboration with a physician, and is unprecedented in its level of exposure to real medicine in practice. A background in medical scribing is quickly becoming the standard for pre-medical experience, and is suggested by medical school acceptance committees across the country. Every day scribes will see about 20 patients, and will observe the physician's thought process for diagnosing each one. Scribes will also see the physician's decision making process in real time as they react to lab results, changing vital signs, etc.

We frequently employ both current students (usually part time) and gap year students (usually full time). We consider part time to be anything less than 36 hours a week with the minimum being 2 shifts a week. Most ER shifts are 9 hours. Full time is considered 36-40 hours a week. The hours for ER scribes are fairly flexible. Approximately 70-80% of our ER scribes are current full time students and are able to balance work and school. Each of our ERs (St. Joe and Elkhart) have 8 shifts a day, staggered to start at different times. This typically works well with student schedules. Everyone is expected to work their share of night shifts, day shifts, weekday shifts, and weekend shifts and a certain degree of flexibility is expected on their part. Their schedule would change from week to week but is based on times they have marked as available (and avoids times they have marked unavailable). Our schedule comes out a month at a time so they can plan ahead.

As a scribe you are directly exposed to the physician's decision making. Scribes will see every patient all the way through the encounter, from the history to the physical to the lab/ imaging results to any procedures and finally the diagnosis and treatment plan. This immersion will teach the basics of medical decision making as well as what symptoms are concerning for which disease processes as well as the standard ways to diagnosis and treat these diseases. As for procedures I have seen everything from

laceration repairs, dislocation reductions, and incision and drainages up to intubations, chest tubes, central lines, and CPR.

We have a comprehensive training program. There are three parts of training: classroom training and floor training. Classroom training consists of 7-10 three-four hour classes plus a day for the final. During classroom training scribes will go over medical terminology, medical abbreviations, pathophysiology, labs/ imaging tests, procedures, documentation how-to, and coding and billing criteria. This is not to be taken lightly and is much more than just terminology and abbreviations. Scribes will be learning how to think and speak like a physician. This is challenging even for determined, disciplined premed students and should taken into account when selecting a start date. (I.e. not right before taking the MCAT, at the beginning of a tough semester, etc). Classroom training typically takes about 2-3 weeks. Then scribes will move onto floor training with at least 5 full training shifts (this is site specific and some sites, especially outpatient, may do more shifts). After this scribes move into a 90 day evaluation period where they are working on their own but their Chief Scribe is keeping a close eye on them. This is a difficult job and we do not expect anyone to be perfect, what we look for is improvement on feedback given during these 90 days. Scribes are paid for all hours of training that they complete.

Given the amount of time invested in training as well the cost of training and credentialing (scribes will be paid for all hours spent training and SA covers all pre-employment testing) we require either a 2 year part time or 1 year full time commitment.

Our application is online at scribeameric.com/apply. From there students can sort by state and then will select the area that they wish to apply to. We are always accepting applications and advise applying no more than 1-2 months before the anticipated start date.

I hope this information is useful to you and your students and I look forward to working with you and the University in the future!



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